

PATIENT INFORMATION QUESTIONNAIRE

_____ LAST NAME	_____ FIRST NAME	_____ MI	_____ DATE OF BIRTH	_____ SOCIAL SECURITY #
_____ PREFERRED NAME	_____ HOME PHONE #	_____ CELL PHONE #		_____ WORK PHONE #
_____ STREET ADDRESS		_____ CITY	_____ ZIP CODE	_____ E-MAIL
_____ HOW DID YOU HEAR ABOUT US?		_____ PHARMACY LOCATION		_____ PHARMACY PHONE #

EMERGENCY CONTACT INFORMATION

_____ EMERGENCY CONTACT NAME		_____ RELATIONSHIP
_____ HOME PHONE #	_____ CELL PHONE #	_____ WORK PHONE #

INSURANCE INFORMATION

_____ INSURANCE COMPANY NAME	_____ INSURANCE ADDRESS		_____ INSURANCE PHONE #
_____ SUBSCRIBER'S NAME	<u>SELF</u> <u>SPOUSE</u> <u>DEPENDENT</u> PATIENT'S RELATIONSHIP TO SUBSCRIBER	_____ SUBSCRIBER'S DOB	_____ SUBSCRIBER'S ID #
_____ GROUP/PROGRAM #	_____ EMPLOYER		

CONFIRMATIONS

HOW WOULD YOU LIKE US TO CONFIRM YOUR APPOINTMENTS? (PLEASE CIRCLE ALL THAT APPLY):	CALL	TEXT	EMAIL
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I CONSENT TO MAKING OF VIDEOTAPES, PHOTOGRAPHS, X-RAYS BEFORE, DURING & AFTER TREATMENT, & TO USE THE SAME BY THE DR IN SCIENTIFIC PAPERS OR DEMONSTRATIONS.

I CERTIFY THAT I HAVE READ THIS FROM AND AGREE WITH ITS CONTENTS.

PATIENT'S SIGNATURE (OR SIGNATURE OF PARENT IF PATIENT UNDER AGE 18)

DATE

MEDICAL HISTORY

PATIENT NAME _____ NICKNAME _____ AGE _____
 NAME OF PHYSICIAN & THEIR SPECIALTY _____
 MOST RECENT PHYSICAL EXAMINATION _____ PURPOSE _____
 WHAT IS YOUR ESTIMATE OF YOUR GENERAL HEALTH? _____ EXCELLENT _____ GOOD _____ FAIR _____ POOR _____

DO YOU HAVE OR HAVE YOU EVER HAD:		YES	NO			YES	NO
1.	Hospitalization for illness or injury	_____	_____	26.	Osteoporosis/osteopenia (ie. Taking bisphosphonates)	_____	_____
2.	An allergic reaction to			27.	Arthritis	_____	_____
	_____ aspirin, ibuprofen, acetaminophen, codeine			28.	Glaucoma	_____	_____
	_____ penicillin			29.	Contact lenses	_____	_____
	_____ erythromycin			30.	Head or neck injuries	_____	_____
	_____ tetracycline			31.	Epilepsy, convulsions (seizures)	_____	_____
	_____ sulpha			32.	Neurologic problems (Attention Deficit Disorder)	_____	_____
	_____ local anesthetic			33.	Viral infections & cold sores	_____	_____
	_____ fluoride			34.	Any lumps or swelling in the mouth	_____	_____
	_____ metals (nickel, gold, silver, _____)			35.	Hives, skin rash, hay fever	_____	_____
	_____ latex			36.	Venereal disease	_____	_____
	_____ other			37.	Hepatitis (Type _____)	_____	_____
3.	Heart problems or cardiac stent within the last 6 months	_____	_____	38.	HIV / AIDS	_____	_____
4.	History of Infective endocarditis	_____	_____	39.	Tumor, abnormal growth	_____	_____
5.	Artificial heart valve, repaired heart defect (PFO)	_____	_____	40.	Radiation therapy	_____	_____
6.	Pacemaker or implantable defibrillator	_____	_____	41.	Chemotherapy	_____	_____
7.	Artificial prosthesis 9heart valve or joints	_____	_____	42.	Emotional problems	_____	_____
	If so, date of surgery _____			43.	Psychiatric treatment	_____	_____
8.	Rheumatic or scarlet fever	_____	_____	44.	Antidepressant medication	_____	_____
9.	High or Low Blood pressure	_____	_____	45.	Alcohol/ other dependency	_____	_____
10.	A stroke (taking blood thinners)	_____	_____				
11.	Anemia or other blood disorder	_____	_____				
12.	Prolonged bleeding due to slight cut (INR >3.5)	_____	_____				
13.	Emphysema, Sarcoidosis	_____	_____				
14.	Tuberculosis	_____	_____				
15.	Asthma	_____	_____				
16.	Breathing or sleep problems (i.e. Snoring, sinus)	_____	_____				
17.	Kidney disease	_____	_____				
18.	Liver Disease	_____	_____				
19.	Jaundice	_____	_____				
20.	Thyroid, parathyroid disease, or Calcium Deficiency	_____	_____				
21.	Hormone Deficiency	_____	_____				
22.	High Cholesterol	_____	_____				
23.	Diabetes (HbA1C= _____)	_____	_____				
24.	Stomach or Duodenal Ulcer	_____	_____				
25.	Digestive Disorders (i.e. Gastric Reflux)	_____	_____				

DESCRIBE ANY CURRENT MEDICAL TREATMENT, IMPENDING SURGERY, OR OTHER TREATMENT THAT MAY POSSIBLY AFFECT YOUR DENTAL TREATMENT:

LIST ALL MEDICATIONS, SUPPLEMENTS, &/OR VITAMINS TAKEN WITHIN THE LAST 2 YEARS:

(Ask for an additional sheet if you are taking more than 6 medications)

DRUG	PURPOSE	DRUG	PURPOSE
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

PLEASE ADVISE US IN THE FUTURE OF ANY CHANGE IN YOUR MEDICAL HISTORY OR ANY MEDICATIONS YOU MAY BE TAKING.

PATIENT'S SIGNATURE: _____ DATE : _____
 DOCTOR'S SIGNATURE: _____ DATE: _____

DENTAL HISTORY

REFERRED BY _____ HOW WOULD YOU RATE THE CONDITION OF YOUR MOUTH? Excellent Good Fair Poor
PREVIOUS DENTIST _____ HOW LONG HAVE YOU BEEN A PATIENT? _____ (MONTHS/YEARS)
DATE OF MOST RECENT DENTAL EXAM: _____ DATE OF MOST RECENT X-RAYS: _____
DATE OF MOST RECENT TREATMENT (OTHER THAN A CLEANING): _____
I ROUTINELY SEE MY DENTIST EVERY: 3 MOS 4 MOS 6 MOS 12 MOS NOT ROUTINELY

WHAT IS YOUR IMMEDIATE CONCERN? _____

PLEASE ANSWER YES OR NO TO THE FOLLOWING:

PERSONAL HISTORY

- | | | |
|---|-----|----|
| 1. Are you fearful of dental treatment? _____ | YES | NO |
| 2. Have you ever had an unfavorable dental experience? _____ | YES | NO |
| 3. Have you ever had complications in past dental treatment? _____ | YES | NO |
| 4. Have you ever had trouble getting numb or had any reactions to local anesthetic? _____ | YES | NO |
| 5. Did you ever have braces, orthodontic treatment, or had your bite adjusted? _____ | YES | NO |
| 6. Have you had any teeth removed? _____ | YES | NO |

SMILE CHARACTERISTICS

- | | | |
|---|-----|----|
| 7. Is there anything about the appearance of your teeth that you would like to change? _____ | YES | NO |
| 8. Have you ever whitened (bleached) your teeth? _____ | YES | NO |
| 9. Have you ever felt uncomfortable or self-conscious about the appearance of your teeth? _____ | YES | NO |
| 10. Have you been disappointed with the appearance of previous dental work? _____ | YES | NO |

BITE & JAW JOINT

- | | | |
|---|-----|----|
| 11. Do you have problems with your jaw joint? (pain, sounds, limited opening, locking, popping) _____ | YES | NO |
| 12. Do you have any problems chewing gum? _____ | YES | NO |
| 13. Do you have any problems chewing bagels, baguettes, protein bars, or other hard foods? _____ | YES | NO |
| 14. Have your teeth changed in the last 5 years, become shorter, thinner or worn? _____ | YES | NO |
| 15. Are your teeth crowding or developing spaces? _____ | YES | NO |
| 16. Do you have more than one bite & squeeze to make your teeth fit together? _____ | YES | NO |
| 17. Do you chew ice, bite your nails, use your teeth to old objects, or have any other oral habits? _____ | YES | NO |
| 18. Do you clench your teeth in the daytime or make them sore? _____ | YES | NO |
| 19. Do you have any problems with sleep or wake up with an awareness of your teeth? _____ | YES | NO |
| 20. Do you wear or have you ever worn a bite appliance? _____ | YES | NO |

TOOTH STRUCTURE

- | | | |
|--|-----|----|
| 21. Have you had any cavities within the past 3 years? _____ | YES | NO |
| 22. Does the amount of saliva in your mouth seem too little or do you have difficulty swallowing any food? _____ | YES | NO |
| 23. Do you feel or notice any holes (ie. pitting, craters) on the biting surface of your teeth? _____ | YES | NO |
| 24. Are any teeth sensitive to hot, cold, biting, sweets, or avoid brushing any part or your mouth? _____ | YES | NO |
| 25. Do you have grooves or notches on your teeth near the gumline? _____ | YES | NO |
| 26. Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? _____ | YES | NO |
| 27. Do you get food caught between any teeth? _____ | YES | NO |

GUM AND BONE

- | | | |
|---|-----|----|
| 28. Do your gums bleed when brushing or flossing? _____ | YES | NO |
| 29. Have you ever been treated for gum disease or been told you have lost bone around your teeth? _____ | YES | NO |
| 30. Have you ever noticed an unpleasant taste or odor in your mouth? _____ | YES | NO |
| 31. Is there anyone with a history or periodontal disease in your family? _____ | YES | NO |
| 32. Have you ever experienced gum recession? _____ | YES | NO |
| 33. Have you ever had any teeth become loose on their own (without an injury), or do you have difficulty eating an apple? _____ | YES | NO |
| 34. Have you experienced a burning sensation in your mouth? _____ | YES | NO |

PATIENT'S SIGNATURE: _____	DATE : _____
DOCTOR'S SIGNATURE: _____	DATE: _____

NOTICE OF PRIVACY PRACTICE

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

OUR LEGAL DUTY

WE ARE REQUIRED BY APPLICABLE FEDERAL AND STATE LAW TO MAINTAIN THE PRIVACY OF YOUR HEALTH INFORMATION, WE ARE ALSO REQUIRED TO GIVE YOU THIS NOTICE ABOUT OUR PRIVACY PRACTICES, OUR LEGAL DUTIES, & YOUR RIGHTS CONCERNING YOUR HEALTH INFORMATION. WE MUST FOLLOW THE PRIVACY PRACTICES THAT ARE DESCRIBED IN THIS NOTICE WHILE IT IS IN EFFECT. THIS NOTICE TAKES EFFECT JUNE 1, 2019 AND WILL REMAIN IN EFFECT UNTIL WE REPLACE IT.

WE MAY CHANGE OUR PRIVACY PRACTICES FROM TIME TO TIME. IF WE DO, WE WILL REVISE THIS NOTICE SO YOU WILL HAVE AN ACCURATE SUMMARY OF OUR PRACTICES. THE REVISED NOTICE WILL APPLY TO ALL OF YOUR HEALTH INFORMATION. WE MAY ALSO REVISE THE NOTICE FROM TIME TO TIME. IF WE MAKE ANY MATERIAL REVISIONS TO THIS NOTICE, WE WILL PROVIDE YOU WITH A COPY OF THE REVISED NOTICE WHICH WILL SPECIFY THE DATE ON WHICH SUCH REVISED NOTICE BECOMES EFFECTIVE. WE ARE REQUIRED TO ABIDE BY THE TERMS OF THE NOTICE THAT IS CURRENTLY IN EFFECT. FOR MORE INFORMATION ABOUT OUR PRIVACY PRACTICES OR FOR ADDITIONAL COPIES OF THIS NOTICE, PLEASE CONTACT US USING THE INFORMATION LISTED AT THE END OF THIS NOTICE.

USES AND DISCLOSURES OF HEALTH INFORMATION

A. USE & DISCLOSURE FOR TREATMENT, PAYMENT, AND HEALTH CARE OPERATIONS

WE MUST DISCLOSE YOUR HEALTH INFORMATION TO YOU, AS DESCRIBED IN THE PATIENT RIGHTS SECTION OF THIS NOTICE. WE ALSO USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU FOR TREATMENT, PAYMENT, AND HEALTH CARE OPERATIONS. FOR EXAMPLE:

- **TREATMENT:** WE MAY DISCLOSE YOUR HEALTH INFORMATION TO A PHYSICIAN OR OTHER HEALTH CARE PROVIDER PROVIDING TREATMENT TO YOU.
- **PAYMENT:** WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION TO OBTAIN PAYMENT FOR SERVICES WE PROVIDE TO YOU.
- **HEALTH CARE OPERATIONS:** WE MAY USE AND DISCLOSE INFORMATION IN CONNECTION WITH OUR HEALTH CARE OPERATIONS, INCLUDING QUALITY ASSESSMENT AND IMPROVEMENT ACTIVITIES, REVIEW OF THE COMPETENCE OR QUALIFICATIONS OF HEALTH CARE PROFESSIONALS, EVALUATION OF PRACTITIONER AND PROVIDER PERFORMANCE, TRAINING PROGRAMS, ACCREDITATION, AND LICENSING AND CREDENTIALING ACTIVITIES.

YOUR AUTHORIZATION: IN ADDITION TO OUR USE OF YOUR HEALTH INFORMATION IN CONNECTION WITH OUR HEALTH CARE OPERATIONS, INCLUDING QUALITY ASSESSMENT AND IMPROVEMENT ACTIVITIES, REVIEW OF THE COMPETENCE OR QUALIFICATIONS OF HEALTH CARE PROFESSIONALS, EVALUATION OF PRACTITIONER AND PROVIDER PERFORMANCE, TRAINING PROGRAMS, ACCREDITATION, CERTIFICATION, AND LICENSING AND CREDENTIALING PROGRAMS.

DISCLOSURES TO FAMILY AND FRIENDS: WE MAY DISCLOSE YOUR HEALTH INFORMATION TO A FAMILY MEMBER, FRIEND, OR OTHER PERSON IDENTIFIED BY YOU TO THE EXTENT NECESSARY TO HELP WITH YOUR HEALTH CARE OR WITH PAYMENT FOR YOUR HEALTH CARE, BUT ONLY IF YOU AGREE THAT WE MAY DO SO.

DISCLOSURES TO PERSONS INVOLVED IN YOUR CARE: WE MAY ALSO USE OR DISCLOSE HEALTH INFORMATION TO NOTIFY, OR ASSIST IN THE NOTIFICATION OF (INCLUDING IDENTIFYING OR LOCATING) A FAMILY MEMBER, YOUR PERSONAL REPRESENTATIVE, OR ANOTHER PERSON RESPONSIBLE FOR YOUR CARE, OF YOUR LOCATION, GENERAL CONDITION OR DEATH. IF YOU ARE PRESENT, THEN PRIOR TO USE OR DISCLOSURE OF YOUR HEALTH INFORMATION, WE'LL PROVIDE YOU WITH AN OPPORTUNITY TO OBJECT TO SUCH USE OR DISCLOSURE. IN THE EVENT OF YOUR INCAPACITY OR EMERGENCY CIRCUMSTANCES, WE WILL DISCLOSE HEALTH INFORMATION BASED ON A DETERMINATION USING OUR PROFESSIONAL JUDGEMENT, AND WE WILL DISCLOSE ONLY HEALTH INFORMATION THAT IS DIRECTLY RELEVANT TO THE PERSON'S INVOLVEMENT IN YOUR HEALTH CARE. WE WILL ALSO USE OUR PROFESSIONAL JUDGEMENT AND OUR EXPERIENCE WITH COMMON PRACTICE TO MAKE REASONABLE INFERENCES OF YOUR BEST INTEREST IN ALLOWING A PERSON TO PICK UP FILLED PRESCRIPTIONS, MEDICAL SUPPLIES, X-RAYS, OR OTHER SIMILAR FORMS OF HEALTH INFORMATION.

APPOINTMENT REMINDERS: WE MAY USE OR DISCLOSE YOUR HEALTH INFORMATION TO PROVIDE YOU WITH APPOINTMENT REMINDERS (SUCH AS VOICEMAILS, POSTCARDS, LETTERS).

PATIENT-RELATED COMMUNICATION: WE MAY USE OR DISCLOSE YOUR HEALTH INFORMATION TO PROVIDE PATIENT-RELATED COMMUNICATION SUCH AS INTRAORAL PHOTOGRAPHY, "NO CAVITY CLUD" FOR CHILDREN, AND TELEPHONED-IN AND FAXED-IN PRESCRIPTIONS.

MARKETING HEALTH-RELATED SERVICES: WE WILL NOT USE YOUR HEALTH INFORMATION FOR MARKETING COMMUNICATION WITHOUT YOUR WRITTEN AUTHORIZATION.

B. USE AND DISCLOSURE FOR THE PUBLIC NEED

IN PARTICULAR SITUATIONS INVOLVING THE PUBLIC NEED, WE MAY DISCLOSE YOUR HEALTH INFORMATION WITHOUT OBTAINING YOUR AUTHORIZATION. THOSE SITUATIONS INCLUDE THE FOLLOWING CIRCUMSTANCES:

REQUIRED BY LAW: WE MAY USE OR DISCLOSE YOUR HEALTH INFORMATION WHEN WE ARE REQUIRED BY LAW TO DO SO.

PUBLIC HEALTH ACTIVITIES: WE MAY DISCLOSE YOUR HEALTH INFORMATION TO AUTHORIZED PUBLIC HEALTH OFFICIALS SO THEY MAY CARRY OUT THEIR PUBLIC HEALTH ACTIVITIES. FOR EXAMPLE, WE MAY SHARE YOUR HEALTH INFORMATION WITH GOVERNMENT OFFICIALS THAT ARE RESPONSIBLE FOR CONTROLLING DISEASE, INJURY OR DISABILITY.

HEALTH OVERSIGHT ACTIVITIES: WE MAY RELEASE YOUR HEALTH INFORMATION TO GOVERNMENT AGENCIES AUTHORIZED TO CONDUCT AUDITS, INVESTIGATIONS, AND INSPECTIONS, AS WELL AS CIVIL, ADMINISTRATIVE OR CRIMINAL INVESTIGATIONS, PROCEEDINGS OR ACTIONS.

ABUSE OR NEGLECT: WE MAY DISCLOSE YOUR HEALTH INFORMATION TO APPROPRIATE AUTHORITIES IF WE REASONABLY BELIEVE THAT YOU ARE A POSSIBLE VICTIM OF ABUSE, NEGLECT, OR DOMESTIC VIOLENCE OR THE POSSIBLE VICTIM OF OTHER CRIMES.

PRODUCT MONITORING, REPAIR AND RECALL: WE MAY DISCLOSE YOUR HEALTH INFORMATION TO A PERSON OR COMPANY THAT IS REGULATED BY THE FOOD AND DRUG ADMINISTRATION FOR THE PURPOSE OF: (1) REPORTING OR TRACKING PRODUCT DEFECTS OR PROBLEMS; (2) REPAIRING, REPLACING, OR RECALLING DEFECTIVE OR DANGEROUS PRODUCTS; OR (3) MONITORING THE PERFORMANCE OF A PRODUCT AFTER IT HAS BEEN APPROVED FOR USE BY THE GENERAL PUBLIC.

LAWSUITS AND DISPUTES: WE MAY DISCLOSE YOUR HEALTH INFORMATION IF WE ARE ORDERED TO DO SO BY A COURT OR ADMINISTRATIVE TRIBUNAL THAT IS HANDLING A LAWSUIT OR OTHER DISPUTE. WE MAY ALSO DISCLOSE YOUR HEALTH INFORMATION IN RESPONSE TO A SUBPOENA, DISCOVERY REQUEST, OR OTHER LAWFUL REQUEST BY SOMEONE ELSE INVOLVED IN THE DISPUTE, BUT ONLY IF EFFORTS HAVE BEEN MADE TO TELL YOU ABOUT THE REQUEST OR TO OBTAIN A COURT ORDER PROTECTING THE INFORMATION FROM FURTHER DISCLOSURE.

Lago Dental Center

Dr. Bonny Grigor

6015 Lohman Ford Rd, Suite 103, Lago Vista, TX 78645

Office (512)267-5200 / Fax (512)267-0600



ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

You may refuse to sign this acknowledgement

I, _____, HAVE RECEIVED A COPY OF THIS OFFICE'S NOTICE OF PRIVACY PRACTICES.
PLEASE PRINT PATIENT NAME

PATIENT/GUARDIAN SIGNATURE

FOR OFFICE USE ONLY

*We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices
but acknowledgement could not be obtained because:*

- *Individual refused to sign*
- *Communication barriers prohibited obtaining the acknowledgement*
- *An emergency prevented us from obtaining acknowledgement*
- *Other (please specify):* _____



FINANCIAL POLICY

INSURANCE: As a courtesy to you, LAGO DENTAL CENTER will facilitate your care by providing assistance with applicable dental insurance you may have. Insurance companies vary widely in the types of coverage they provide. Also, insurance companies will not quote exact payment for services not yet rendered, so until a claim is filed, we cannot tell you exactly how much your insurance company will pay.

Please remember that insurance is considered a method of reimbursing the patient for fees paid to the doctor and is not a substitute for payment. Some companies pay fixed allowances for certain procedures and others pay a percentage of the charge. LAGO DENTAL CENTER is contracted with several major carriers to include: Ameritas, MetLife, Delta PPO and Premier, Humana PPO, United Concordia, & a few plans that have subsequently contracted with one of the fore-mentioned. Please call to verify your participation with your particular plan.

For your convenience, we accept all major credit cards, cash and checks. We deliver the finest care at the most reasonable cost to our patients; therefore, payment is due at the time service is rendered unless other arrangements have been made in advance. [If you have questions regarding your account, please contact us at \(512\)267-5200. Many times, a simple telephone call will clear any misunderstandings.](#)

Most insurance companies will respond within 4-6 weeks. Please call our office if your statement does not reflect your insurance payment within that time frame. If your insurance has not responded to our claim within 60 days, we ask that you take responsibility for resolving the claim with your insurance while making payments on your account. **Any remaining balance after your insurance has paid is your responsibility.** Your prompt remittance is appreciated. We can make arrangements for a monthly payment plan, but that must be implemented prior to the actual procedure.

PLEASE REMEMBER, YOU ARE FULLY RESPONSIBLE FOR ALL FEES CHARGED BY THIS OFFICE REGARDLESS OF YOUR INSURANCE COVERAGE.

CANCELLATIONS: Last minute cancellations result in a loss of production without adequate time to rebook the appointment; therefore, **habitual cancellations & /or rescheduling without a 24-hour notice will be subject to a \$50 CHAIR FEE.** Note: this may transfer to all family members.

SIGNATURE: _____

DATE: _____



CANCELLATION/ NO SHOW POLICY

CANCELLATION/NO SHOW POLICY FOR DR APPOINTMENT:

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to seemingly "full" appointment book.

CANCELLATIONS: Last minute cancellations result in a loss of production without adequate time to rebook the appointment; therefore, **habitual cancellations & /or rescheduling without a 24-hour notice will be subject to a \$50 CHAIR FEE**. Note: this may transfer to all family members.

SIGNATURE: _____

DATE: _____